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# Terms & Conditions

Xpand-Net, Inc.

NORTH AMERICA

Last updated: January 1st, 2026

**Engineering precision for mission-critical change.**

Customer-facing legal terms for website use and website-initiated interactions.

# Terms & Conditions

Xpand-Net, Inc. | Last updated: JANUARY-1ST-2026

## Document purpose

These Terms & Conditions govern the use of the Xpand-Net website and any interactions initiated through it.

They may also apply to commercial engagements with Xpand-Net BV where they are expressly referenced in a written agreement, quotation, order confirmation, Statement of Work, Master Services Agreement, Service Order, or equivalent document.

Formal services, product supply, implementation work, validation, support, and managed services are delivered only under written agreements.

Xpand-Net operates in mission-critical environments where scope, precision, and defined responsibilities matter. These Terms are designed for clear customer-facing use while supporting the legal and operational requirements of Xpand-Net, Inc.

## 1. Introduction

Welcome to Xpand-Net, Inc. ("Xpand-Net", "we", "us", or "our").

These Terms & Conditions govern your use of our website and any interactions initiated through it. By accessing or using this website, you agree to be bound by these Terms. If you do not agree, you should not use this website.

## 2. Website Purpose

This website provides information about Xpand-Net's capabilities, services, and areas of expertise in networking, security, and infrastructure.

All content is provided for informational purposes only and does not constitute:

- A binding offer
- A contractual commitment
- Professional advice
- Implementation guidance
- A security recommendation for a specific production environment

A formal agreement is required for any services to be delivered.

## 3. Professional Services

Xpand-Net delivers professional services in mission-critical environments where scope, precision, and defined responsibilities are essential.

All services are governed exclusively by written agreements, including:

- Statements of Work (SoW)
- Master Services Agreements (MSA)
- Service Orders or equivalent agreements

These agreements define:

- Scope of work
- Deliverables
- Responsibilities
- Commercial terms

Nothing on this website creates an obligation for Xpand-Net to provide services.

## 4. No Reliance on Website Content

While we aim to provide accurate and relevant information, this website should not be relied upon for:

- Production configurations
- Architectural decisions
- Security implementation
- Operational changes

Any use of information from this website is at your own risk. Formal engagement is required for validated guidance.

## 5. Third-Party Technologies

Xpand-Net works with a range of third-party technologies and vendors.

We are not responsible for:

- Performance or availability of third-party systems
- Vendor product limitations or changes
- Licensing constraints or compliance requirements

Any use of third-party technology is subject to the respective vendor's terms and conditions.

## 6. Acceptable Use

You agree not to:

- Use the website for unlawful purposes
- Attempt unauthorized access to systems or data
- Interfere with the operation or security of the website

Xpand-Net reserves the right to restrict or terminate access where misuse is detected.

## 7. Intellectual Property

All content on this website, including:

- Text, designs, diagrams, and methodologies
- Branding, logos, and materials

Is the property of Xpand-Net or its licensors.

You may use the content for informational purposes only.

You may not reproduce, distribute, or reuse content without prior written consent.

## 8. Confidentiality

Information submitted through this website is not considered confidential unless explicitly agreed in writing.

If confidentiality is required, it must be established through a formal Non-Disclosure Agreement (NDA).

## 9. Disclaimers

This website and its content are provided "as is" and "as available".

Xpand-Net makes no warranties, express or implied, including:

- Accuracy or completeness of content
- Availability or uninterrupted access
- Suitability for specific purposes

## 10. Limitation of Liability

To the fullest extent permitted by law, Xpand-Net shall not be liable for:

- Indirect, incidental, or consequential damages
- Loss of data, revenue, or business opportunities

Where liability applies, it shall be limited to the fees paid under the specific agreement related to the claim.

## 11. Security & Compliance

Xpand-Net follows industry best practices when delivering services.

However:

- No system or solution can be guaranteed to be fully secure

Customers remain responsible for their own configurations, security posture, and regulatory compliance

## 12. Service Suspension

Xpand-Net reserves the right to suspend or terminate services (under applicable agreements) in cases including:

- Non-payment
- Breach of agreement
- Misuse of services

## 13. Force Majeure

Xpand-Net shall not be liable for delays or failures caused by events beyond reasonable control, including:

- Natural disasters
- War or civil unrest
- Infrastructure or supplier failures

## 14. Export Compliance

You agree to comply with all applicable export control laws and regulations, including those of the United States.

## 15. Changes to Terms

Xpand-Net may update these Terms & Conditions at any time.

Updates will be posted on this page with a revised "Last updated" date. Continued use of the website constitutes acceptance of those changes.

## 16. Governing Law

These Terms & Conditions are governed by the laws of the State of Delaware, United States.

## 17. Contact Information

Xpand-Net, Inc.

- 8 The Green #18865, Dover, DE 19901 US
- [info@xpand-net.com](mailto:info@xpand-net.com)
- <https://xpand-net.com>

## 18. Engagement Statement

Xpand-Net operates in mission-critical environments where failure is not an option.

Accordingly:

- All work must be defined, scoped, and agreed in writing
- Website content is not a substitute for professional services

Execution, validation, and delivery are only performed under formal agreements

## 19. Entire Agreement

These Terms apply to website use only.

All commercial engagements:

- Are governed exclusively by signed agreements (SoW, MSA, or equivalent)

### Engagement principle

All work must be defined, scoped, and agreed in writing.

Website content is not a substitute for professional services.

Execution, validation, and delivery are performed only under formal agreements.